Privacy Policy

What information do we collect?

We collect information from you when you fill out a contact form or send us an e-mail. When using our contact form, you will be asked to enter information such as your name and (e-mail) address. You may decline to share certain data with us, in which case we may not be able to provide to you all features and functionality of our website and/or customer service. You may, however, visit our site anonymously.

When booking through our website, we will ask you for more personally identifiable information. To learn how Explore Lysefjorden and the third party application handling our bookings uses your information, please review the section on privacy policy in our general conditions of contract [https://lysefjorden.com/wp-content/uploads/2021/12/General-Conditions-of-Contract.pdf], which you have the obligation to read and agree to when you make a booking with Explore Lysefjorden.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To operate our customer service (your information helps us to better respond to your questions and individual needs)
- To improve our website
- To send periodic e-mails
 If at any time you would like to unsubcribe from receiving future e-mails, we include detailed unsubscribe instructions at the bottom of each email.

How do we share your information?

- (a) Personally identifiable information: We will not rent or sell your personally identifiable information to others. We may store personal information in locations outside the direct control of Explore Lysefjorden (for instance, on servers or databases co-located with hosting providers). Any personally identifiable information you elect to make publicly available on our site, such as posting comments or reviews, will be available to others. If you remove information that you have made public on our site, copies may remain viewable in cached and archived pages of our site, or if other users have copied or saved that information.
- (b) Non-personally Identifiable Information: We many share non-personally identifiable information (such as anonymous usage data, referring/exit pages and URLs, platform types, number of clicks, etc.) with third parties to help them understand the usage patterns for our website and services. Non-personally identifiable information may be stored indefinitely.



How do we protect your information?

Explore Lysefjorden is concerned with protecting your privacy and data, but we cannot ensure or warrant the security of any information you transmit to Explore Lysefjorden or guarantee that your information may not be accessed, disclosed, altered or destroyed by breach of any of our industry standard physical, technical or managerial safeguards. When you enter sensitive information on our contact forms, we encrypt that information using secure socket layer technology (SSL). No method of transmission over the internet or method of electronic storage is 100% secure. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our site, you can contact us at explore@lysefjorden.com.

Can I access my data?

We respect your privacy rights and provide you with reasonable access to the personally identifiable information that you may have provided through your use of our site. If you wish to access, update, correct or delete any data we hold about you, or to request that we delete any information about you, please contact us. At your request, we will have any reference to you deleted or blocked in our database.

How long do you store my data?

We only retain the personally identifiable information collected from you as long as we need it to fulfill the purposes for which we have initially collected it, unless otherwise required by law.

Do we use cookies?

We do not use cookies.

Third party links

Occasionally, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites.



Terms and Conditions

Please also visit our terms and conditions [https://lysefjorden.com/general-conditions-of-contract/] section establishing the use, disclaimers, and limitations of liability governing the use of our website.

Your Consent

By using our site, you consent to our privacy policy

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

This policy was last modified on Dec 20th, 2021.

Contact

If there are any question regarding this privacy policy, please contact us: explore@lysefjorden.com

